



NSW Government Partners With Thoughtworks to Deliver World-First Digital Birth Certificates

May 13, 2022

SYDNEY--(BUSINESS WIRE)--May 13, 2022-- [Thoughtworks](#) (NASDAQ: TWKS), a global technology consultancy that integrates strategy, design and engineering to drive digital innovation, has been selected by the New South Wales (NSW) Government to develop and deploy the world's first digital birth certificate which will provide citizens with highly-secure, anytime, anywhere access.

Thoughtworks' appointment follows the NSW Government's [announcement](#) last year that it would be "spearheading a cross-jurisdictional project to develop a national Digital Birth Certificate" and is a key priority of the NSW Premier's Government Made Easy (GME) initiative.

A digital birth certificate will help overcome many issues around the use of a physical identity document including durability, safekeeping and accessibility. The digital birth certificate is expected to be widely accepted by government, businesses, schools, and sporting organizations, making it faster and easier for citizens to apply for products and services.

Amit Padhiar, A/Registrar, NSW Births Deaths and Marriages said NSW was excited to be leading the way with a world-first holistic digital birth certificate solution that allowed for effective, safe and secure identity establishment, verification, authentication and management.

"This exercise is about delivering greater convenience to our customers, but it is critically important to do so while protecting their information and meeting other key criteria such as accessibility and ease-of-use across multiple devices and platforms and providing the ability to opt-in and opt-out," Mr Padhiar said.

Thoughtworks will deliver a fully integrated digital birth certificate that operates on all widely-used platforms (including Apple iOS, Android and as a multi-browser web app). It will be beta tested, assured for quality and web content accessibility (WCAG), pass all applicable legal and regulatory requirements, and meet specifications relating to data privacy and cyber security. The project is expected to be launched late 2022.

Once released, the digital birth certificate will be optional and will complement the paper birth certificate, not replace it.

Before appointing Thoughtworks as its delivery partner, the NSW Government conducted a detailed discovery and research process, consulting citizens across Australia, to establish guiding principles for the product design.

Kristan Vingrys, managing director for Thoughtworks Australia and New Zealand said we are in the business of helping businesses and governments become modern digital organizations, which is all about bringing technology to the core and pushing the boundaries of innovation.

"Every industry is facing pressure to become more digitally nimble, and we are incredibly proud to be working with the NSW Government on such a momentous step forward into our digital future – one that will set a new standard for other states and countries to follow," Mr. Vingrys said.

For more than 25 years, Thoughtworks has helped organizations and governments become market leaders by providing access to the expertise, capabilities and talent they need to transform – helping clients get closer to customers and citizens, empower teams and deliver value faster.

Supporting resources:

- Keep up with Thoughtworks news by visiting the company's [website](#)
- Follow us on [Twitter](#), [LinkedIn](#) and [YouTube](#).

- ### - <TWKS915>

About Thoughtworks

Thoughtworks is a global technology consultancy that integrates strategy, design and engineering to drive digital innovation. Thoughtworks is 10,000+ people strong across 49 offices in 17 countries. Over the last 25+ years, we've delivered extraordinary impact together with our clients by helping them solve complex business problems with technology as the differentiator.

View source version on [businesswire.com](https://www.businesswire.com/news/home/20220513005124/en/): <https://www.businesswire.com/news/home/20220513005124/en/>

Media

Linda Horiuchi, global head of public relations
Phone: +1 (646) 581-2568
Email: linda.horiuchi@thoughtworks.com

Source: Thoughtworks