Thoughtworks Q4 2022 Investor Presentation

February 28, 2023

Delivering extraordinary impact together

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### Safe harbor and non-GAAP reconciliation

Forward-looking Statements. Some of the information contained in this presentation by Thoughtworks Holding, Inc. ("Thoughtworks" or the "Company") includes "forward-looking statements" within the meaning of the "safe harbor" provisions of the United States Private Securities Litigation Reform Act of 1995, as amended. Forward-looking statements include statements that are not historical facts and can be identified by terms such as: "believe," "anticipate," "plan," "intend," "estimate," "expect," "likely," "seek," "strive," "may," "could," "should," or "will" and similar references to future periods and the negative of such terms, but the absence of these words does not mean that a statement is not forward-looking. Examples of forward-looking statements that relate to our plans, projections, estimates and goals include, among others, statements we make regarding revenues and revenue growth, Adjusted EBITDA and Adjusted EBITDA Margin, Adjusted Diluted Earnings per Share ("Adjusted Diluted EPS"), and our beliefs that the demand market will continue to support the projected growth rates stated herein.

Forward-looking statements are neither historical facts nor assurances of future performance. Instead, they are based only on our current beliefs, expectations and assumptions regarding the future of our business, projections, anticipated events or trends, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict and many of which are outside of our control. Our actual results and financial condition may differ materially from those indicated in the forward-looking statements. Therefore, you should not rely on any of these forward-looking statements. Important factors that could cause our actual results and financial condition to differ materially from those indicated in the forward-looking statements include, among others, the following: our ability to attract skilled talent; the effects of competition on the future business of Thoughtworks; uncertainty regarding the demand for and market utilization of our services; the ability to maintain or acquire new client relationships; general business and economic conditions including such conditions related to inflation and foreign currency exchange rates; and our ability to successfully execute our growth strategy and strategic plans. Additional information concerning these and other risks and uncertainties may be found in the "Risk Factors" section of Thoughtworks' quarterly reports on Form 10-Q, our annual report on form 10-K, and other filings and reports that Thoughtworks may file from time to time with the SEC.

Any forward-looking statement made by us in this presentation is based only on information currently available to us and speaks only as of the date on which it is made. Except as required by law, Thoughtworks assumes no obligation to update any forward-looking statement, whether written or oral, that may be made from time to time, whether as a result of new information, future developments or otherwise.



### Safe harbor and non-GAAP reconciliation

Non-GAAP Financial Measures. Certain financial metrics contained in this presentation, including among others, Adjusted Gross Profit, Adjusted Selling, General & Administrative expense, Adjusted Net Income, Adjusted Diluted EPS, Adjusted EBITDA, Adjusted EBITDA Margin, and Revenue Growth rates in constant currency, which exclude the effect of foreign currency rate fluctuations, are considered non-GAAP financial measures. We use these non-GAAP measures in conjunction with traditional GAAP measures to evaluate our financial performance. We believe that these non-GAAP measures provide our management and investors consistency and comparability with our past financial performance and facilitate period-to-period comparisons of our operations. The non-GAAP financial measures provided should not be considered as a substitute for the comparable measures of financial performance prepared in accordance with GAAP. For more information regarding the non-GAAP financial measures discussed in this presentation, including a reconciliation of these non-GAAP measures to their corresponding GAAP measures, please see the Appendix to this presentation. For definitions of these non-GAAP measures, please see our press release for the most recent quarterly or annual results posted to the Investor Relations page of our website.

Some non-GAAP measures related to our financial outlook included in this presentation, our press release and the associated webcast were not reconciled to the comparable GAAP financial measures because the GAAP measures are not assessable on a forward-looking basis. We are unable to reconcile these forward-looking non-GAAP financial measures to the most directly comparable GAAP measures without unreasonable efforts because we are currently unable to predict with a reasonable degree of certainty the type and extent of certain items that would be expected to impact GAAP measures for these periods but would not impact the non-GAAP measures. Such items may include stock-based compensation, acquisition costs, income tax effects of adjustments and other items. The unavailable information could have a significant impact on our GAAP financial results. Based on the foregoing, we believe that providing estimates of the amounts that would be required to reconcile the range of the non-GAAP measures to forecasted GAAP measures would imply a degree of precision that would be confusing or misleading to investors for the reasons identified above.

Industry & Market Data. The market data, industry forecasts and other statistical information used in this presentation are based on third-party industry publications and surveys and internal Company sources. Industry forecasts are based on industry surveys and the preparer's expertise in the industry, and there can be no assurance that any of the industry forecasts will be achieved. We believe these data are reliable, but we have not independently verified the accuracy of this information nor have we ascertained the underlying assumptions relied upon in those sources, and we cannot assure you of the accuracy or completeness of such information contained in this presentation. While we are not aware of any misstatements regarding our market, industry or similar data presented herein, such data, including industry forecasts and projections, involve risks and uncertainties and are subject to change based on various factors.



### **Table of contents**

Who we are	5
Q4 snapshot	11
FY 2022 snapshot	12
Revenues by contracted currencies	13
Market opportunity and trends	15
Our clients	18
Our services and approach	22
Financial overview	24
Leadership and investment highlights	25
Appendix	32

### /thoughtworks

### Who we are

Integrity / Pursuit of Excellence / Global First / Cultivation / Curiosity / Autonomous Teams / Inclusivity / Courageous

We strive to create an extraordinary impact on the world through our culture and technology excellence

We aim to be an awesome partner for clients and their ambitions to become modern digital businesses

We are passionate about revolutionizing the technology industry, amplifying social change and advocating for an equitable tech future

We look to foster a vibrant community of diverse and passionate technologists

We aim to achieve enduring commercial success and sustained growth

# We've been a shaping force of digital technology for 29 years

### Brand Finance®

IT Services 25 2023

Agile development

CD / DevOps

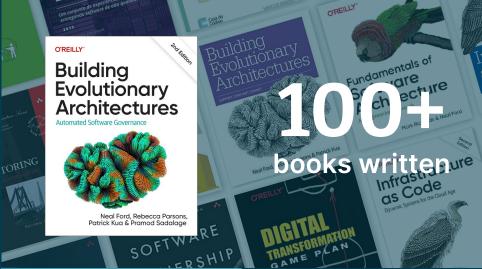
Data engineering /

platforms

Cloud native architecture

Organizational design









# Through Thoughtworks' 29-year history

Surpassed 1.000 Thoughtworkers

2010-2014 1990s 2000-2009 2015-2019 2020-2023 2000 Named a strong performer Opened offices in Australia and the Opened offices in Germany Collaborated with Save the Children Thoughtworks was in The Forrester Wave™: Digital Product founded **United Kinadom** in the fight against Ebola Published Continuous Delivery: Development Services, Q2 2020<sup>2</sup> 1999 Led the industry in adopting a distributed Reliable Software Releases Published Building Microservices Committed to the Valuable 500, the agile development approach Guo Xiao and through Build, Test, and global movement putting disability on **Deployment Automation** Dr. Rebecca Parsons the business leadership agenda 2001 Opened offices in Spain and Chile joined Thoughtworks Published first edition Opened offices in India and Canada Awarded IT Vendor of the Year 2020 at the Winner of the AnitaB.org Institute's of Thoughtworks UK IT Industry Awards Top Companies for Women Technologists Guo Xiao is featured in The Economist as **Technology Radar** an early adopter of Extreme winning again in 2017 and 2018, and Acquired Gemini and Fourkind Programming (XP) recognized as a leader in 2019 and 2020 Opened offices in Singapore Listed as a public company on Nasdag. Ticker Manifesto for Agile Software symbol TWKS The Apax Funds acquired **Development** is published Started building Bahmni Surpassed 10.000 Thoughtworkers Thoughtworks Released CruiseControl open source Published Software Architecture: Opened offices in Ecuador Surpassed \$500m<sup>1</sup> in annual revenues software The Hard Parts 2004 2018 Opened offices in China Opened offices in Italy Awarded **Daimler Supplier of the Year** for Acquired Connected, Canada<sup>3</sup> Innovation for 2017 Published Microservices **Selenium** is developed based on work Acquired Handmade, Brazil4 started internally at Thoughtworks Surpassed 5.000 Thoughtworkers Surpassed \$300m<sup>1</sup> Named a **leader** in The Forrester Wave™: Modern Application Development Services. Surpassed 500 Thoughtworkers in annual revenues and 2019 Q3 2022<sup>5</sup> 3,000 Thoughtworkers Published The Digital Transformation 2005 Game Plan: 34 Tenets for Masterfully Opened office in Vietnam Established Thoughtworks University Merging Technology and Business Named a **leader** in The Forrester Wave™: and How to Move Beyond a Monolithic 2009 Cloud Migration and Managed Service Partners in China Q4 2022 Data Lake to a Distributed Data Mesh Opened offices in Brazil

> 2023 Acquired **Itoc**, Australia<sup>7</sup>

Named a **leader** in The Forrester Wave™: Cloud Migration and Managed Service Partners in Asia Pacific. Q4 2022<sup>6</sup>

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Surpassed \$700m<sup>1</sup> in annual revenues

Thoughtworks named a leader in
The Forrester Wave™: Modern
Application Development Services,
Q3 2022<sup>5</sup>

### **According to the report:**

"Thoughtworks is a strong choice for those committed to modernizing development capabilities, keeping up with continuous modernization, and building modern products"



Thoughtworks named a leader in the Forrester Wave™: Cloud Migration and Managed Service Partners in China, Q4 2022<sup>6</sup>

Thoughtworks named a leader in the Forrester Wave™: Cloud Migration and Managed Service Partners in Asia Pacific, Q4 2022<sup>6</sup>



# With a growing global presence in 18 countries<sup>®</sup>



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### Thoughtworks snapshot — Q4 2022

Q4 2022 revenue

> Q4 2021 \$287M

Revenue growth 11

14.7% in constant currency 11,12,13

**Adjusted Gross Margin**<sup>13</sup>

Q4 2021 42.9%

**Adjusted** EBITDA<sup>13</sup>

Q4 2021 \$52M

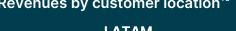
**Adjusted** EBITDA Margin<sup>13</sup>

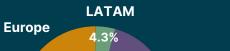
Q4 2021 18.0%

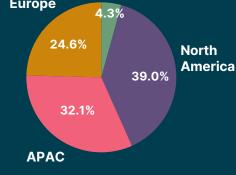
**Adjusted** Diluted EPS<sup>13</sup>

Q4 2021 \$0.09

Revenues by customer location<sup>10</sup>



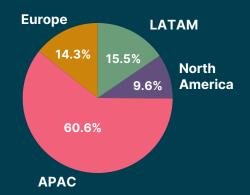




### Revenue growth by customer location<sup>11</sup>



#### **Employees by geography**<sup>9</sup>



Founded in 1993 12,500+ employees 18 countries TWKS Nasdag listed

# Thoughtworks snapshot — FY 2022

FY 2022 revenue

\$1.30B

FY 2021 \$1.07B Revenue growth<sup>11</sup>

21.1%

26.8% in constant currency<sup>11,12,13</sup>

Adjusted Gross Margin<sup>13</sup>

41.6%

FY 2021 44.2% Adjusted EBITDA<sup>13</sup>

\$257M

FY 2021 \$223M Adjusted EBITDA Margin<sup>13</sup>

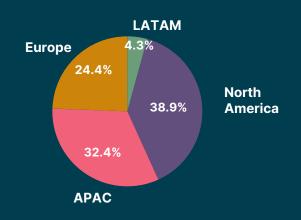
**19.8%** 

FY 2021 20.9% Adjusted Diluted EPS<sup>13</sup>

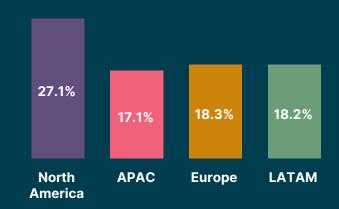
\$0.43

FY 2021 \$0.46

#### Revenue by customer location<sup>14</sup>



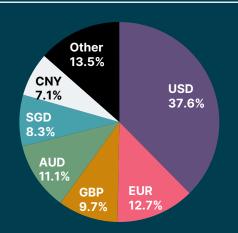
#### Revenue growth by customer location<sup>11</sup>



12

### Q4 2022 revenues by contracted currencies



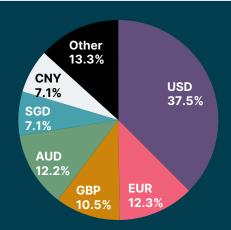


### Revenue growth by contracted currency 10,16

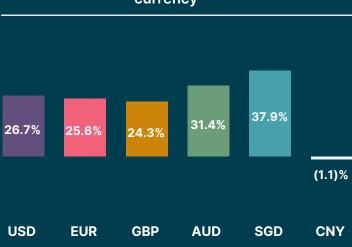


### FY 2022 revenues by contracted currencies





### Revenue growth by contracted currency 14,16



# Our market is large and growing fast

\$1.6TN<sup>17</sup> 2021



>2x

GROWTH
FOR DIGITAL
TRANSFORMATION
SERVICES

\$3.4TN<sup>17</sup>

### **Key tailwinds**

Cloud computing, digital platforms and IoT

Rapid advancement of AI and ML

Customer experience at the forefront of growth

Acceleration of digital IT adoption partly due to COVID-19

What market leaders are saying about the digital transformation market

- 69% of CEOs are investing in cloud, Al and other advanced tech over the next 12 months<sup>18</sup>
- Worldwide end-user spending on public cloud services forecast to grow 20.7% to total \$591.8 billion in 2023, up from \$490.3 billion in 2022<sup>19</sup>
- 44% of tech execs cite lack of talent in areas like data science and engineering as one of their biggest challenges<sup>20</sup>
- Artificial intelligence market to maintain high teens growth rate to 2027<sup>21</sup>
- Customer experience management market growing at 12.3% CAGR to 2026<sup>22</sup>



# With technology mega trends driving market growth

Expansion of computing boundaries

Rapid development of platforms, cloud and internet of things are pushing the technology industry to new heights Rapid advancement of Al- and ML- based tools

Al and ML enhance productivity and drive digital transformation by making predictions to assist humans in making decisions, and in some cases, by automating decision-making and tasks completely

Enhanced consumer experience

The pervasiveness of technology has enhanced modern consumer experiences with the integration of digital and physical worlds, such as augmented reality, virtual reality and mixed reality

Accelerating towards sustainability

Increasing focus
on sustainability
requires business
to examine their
environmental
impact and to adopt
more sustainable
strategies and
technologies, such
as green cloud
optimization

Growing impact of hostile tech and increased focus on information privacy

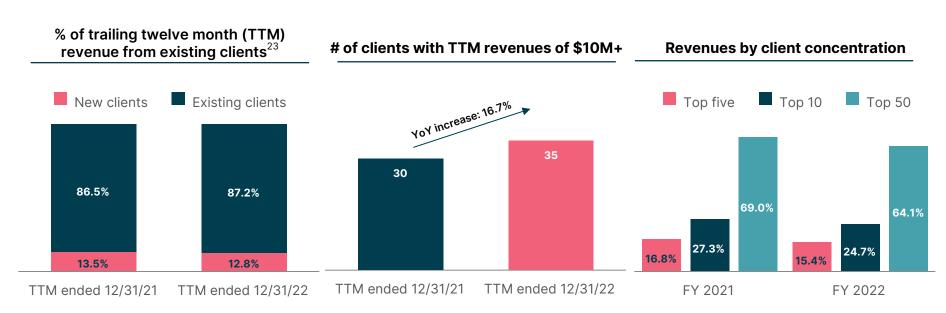
The increased complexity of technology presents a heightened risk of cyber attacks, computer malware, viruses, social engineering, employee misuse as well as data and security breaches

# A diverse portfolio across geographies and verticals



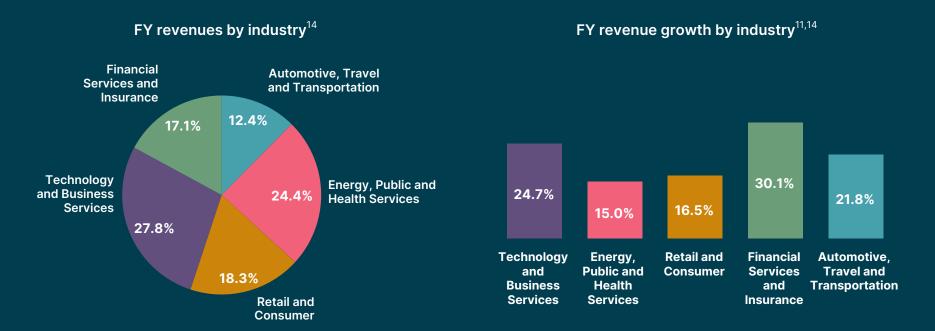
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# Strong growth and a strong capability to develop client relationships



Average relationship of nine years for top 10 clients<sup>24</sup>

# Diverse revenue base and strong growth across our main markets



# Valued by our clients



Our ability to digitally transform global enterprises at scale by applying strategic consulting and cutting-edge technologies



Our deep agile and technical expertise and thought leadership



4

Our poly-skilled, transformational and global talent



Our global distributed agile delivery with a strong local presence



Our award-winning and cultivating culture

### Our core services

Enterprise

Modernization,

Platforms and Cloud

Modernize complex IT
estates, operations,
platforms,
development and
delivery practices
to rapidly unleash
business value

Customer Experience, **Product and Design** 

Accelerate value
creation through
extraordinary digital
products and customer
experiences powered by
integrated technology
and design

**Data and Al** 

Enable data-driven intelligent products and business insights with pragmatic data strategies, governance, engineering, predictive AI, automation and ML capabilities

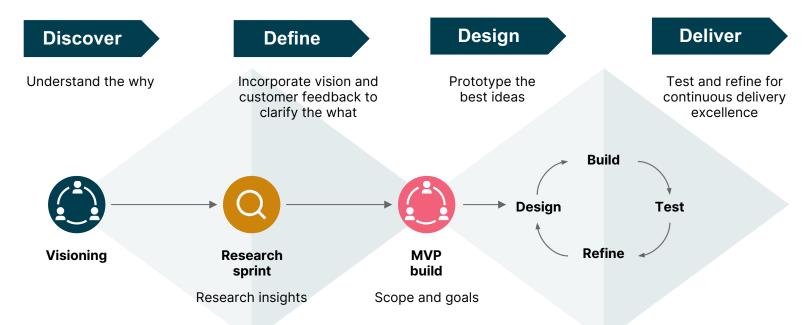
Digital Transformation and Operations

Provide organizations
with executable
digital strategies,
frictionless operating
models and
transformation
services

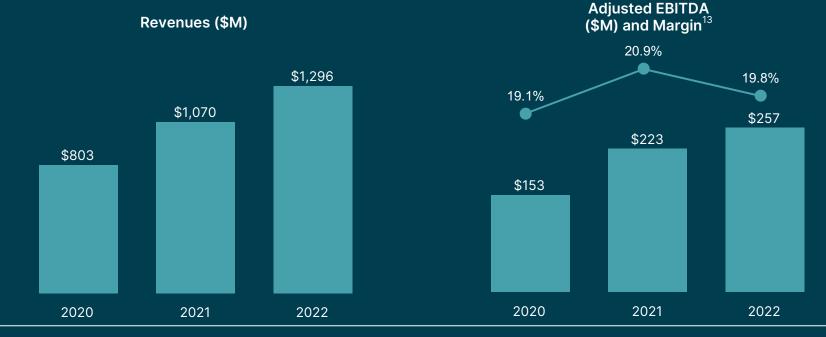
End-to-end digital partner combining strategy, software engineering, design and organizational transformation

# Thoughtworks' approach delivers value fast

We deliver extraordinary impact for our clients via a collaborative and co-creative process that utilizes a thin slice approach to deliver value with incremental change on an accelerated timeline.



# A history of robust financials



Year ended December 31, 2022

Adjusted gross margin<sup>13</sup>

**Adjusted Diluted EPS**<sup>13</sup>

41.6%

\$0.43

As of December 31, 2022

Cash

\$194M

Debt<sup>25</sup>

\$403M

# Led by a highly-experienced team

### **Board of directors**



lan Davis, Chair Former Worldwide Managing Director of McKinsey & Company



**Guo Xiao**Chief Executive Officer and Director



Robert Brennan, Director Former Executive Director of CA Technologies, former CEO of Veracode



**Jane Chwick, Director**Former Partner at Goldman Sachs



Rohan Haldea, Director Partner at Apax Partners and formerly at Bain Capital



**Gina Loften, Director**Former Chief Technology Officer of Microsoft US, formerly at IBM



**Salim Nathoo, Director** Partner at Apax Partners



William Parrett, Director Former Senior Partner of Deloitte & Touche USA LLP



Roxanne Taylor, Director
Former Chief Marketing Officer of
Accenture

### **Global Management Team - average tenure of 16 years**



**Guo Xiao**Chief Executive Officer
24-year tenure



**Erin Cummins**Chief Financial Officer
18-year tenure



Peter Buhrmann Regional Managing Director, Europe 10-year tenure



Carol Cintra Regional Managing Director, LATAM 12-year tenure



Martin Fowler Chief Scientist 23-year tenure



Sai Mandapaty Chief Commercial Officer 13-year tenure



Ramona Mateiu Chief Legal and Compliance Officer 14-year tenure



Chris Murphy
Chief Executive Officer
North America
18-year tenure



Joanna Parke
Chief Talent and
Operating Officer
20-year tenure



Rebecca Parsons
Chief Technology Officer
23-year tenure



Sudhir Tiwari Regional Managing Director, India & Middle East 18-year tenure



Kristan Vingrys Regional Managing Director, APAC 16-year tenure



**Chad Wathington**Chief Strategy Officer
18-year tenure



Julie Woods-Moss Chief Marketing Officer 3-year tenure



Zhang Song Co-Managing Director, China and Global Service Lines Lead 16-year tenure

### Building on an established commitment to ESG



#### **Environmental**

- Commitment to Science Based Targets initiative (SBTi); targets awaiting validation
- We expect to cut scope 1 & 2 GHG emissions by 50% by 2030 and scope 3 by 85%<sup>26</sup> and to source 100% renewable electricity by 2030
- Co-founder of the Green Software Foundation (GSF)
- Creator of Cloud Carbon Footprint, a multi-cloud, open source cloud emissions calculator
- EcoVadis Silver Sustainability Medal



#### Social

- Top 5% of the technology industry for diversity and inclusion with a score of 9.0<sup>27</sup>
- 42.8% women and underrepresented gender minorities (WUGM) globally<sup>9</sup>
- 40.4% WUGM in tech roles<sup>9</sup>
- Member of the Digital Public Goods Alliance: three open source tools recognized as Digital Public Goods
- Thought leader in Responsible technology



- 33% WUGM board of directors<sup>9</sup>
- 40% WUGM global management team<sup>9</sup>
- Separate Chair and CEO
- Independent board members (eight of nine)<sup>9</sup>

ightworks Footnote references on page 30.

# With an unwavering commitment to creating positive social impact through our technology contributions

### **Our primary focus UN Sustainable Development Goals**













### Select ongoing partnerships:



First Responsible Tech Congress Ecuador



**Founding members** 

Global



Gender Gap App — tracking inclusion at world events India and Europe

#LeaveNoOneBehind

Connecting volunteers to aid groups to support refugees

Germany

# And the growth strategies to win in this large and fast growing market

Deepen our relationships with existing clients

Establish new client relationships

Develop new technical capabilities and client solutions

Develop and grow our strategic partnerships

**AWS Premier Services Partner** 

Focused geographic expansion

**Expanding into Vietnam** 

Pursue strategic, targeted acquisitions

Acquired Handmade,
Brazil
Acquired Connected,
Canada
Acquired Itoc,
Australia



### **Footnotes**

- 1. Unaudited financial information for 2014 through 2018. 2014 through 2018 revenues were calculated according to a prior accounting standard, ASC 605, and may not be directly comparable to our 2019 to 2022 revenues, which use ASC 606. Our adoption of ASC 606 as of January 1, 2019 did not materially impact our revenues.
- 2. See: www.thoughtworks.com/about-us/news/2020/named-strong-performer-digital-product-development-services
- 3. Announced April 27, 2022. See: https://investors.thoughtworks.com/news-releases/news-release-details/thoughtworks-acquires-leading-product-development-consultancy
- 4. Announced August 16, 2022. See: https://investors.thoughtworks.com/news-releases/news-release-details/thoughtworks-completes-acquisition-handmade-design-boost-cx-and
- 5. See: www.thoughtworks.com/what-we-do/enterprise-modernization-platforms-cloud/forrester-wave-modern-application-development-services
- 6. See: www.thoughtworks.com/en-gb/what-we-do/enterprise-modernization-platforms-cloud/forrester-wave-leader-in-cloud-migration-managed-service-partners
- 7. Announced February 6, 2023. See: www.thoughtworks.com/about-us/news/2023/thoughtworks-acquires-leading-australian-aws-consultancy--itoc--
- 8. Employee concentration as of December 31, 2022
- 9. As of December 31, 2022
- 10. For the three months ended December 31, 2022
- 11. Reported YoY percentage growth rates are calculated by comparing to the prior year's corresponding period.
- 12. Revenue Growth Rate at Constant Currency is calculated by translating the current period revenues into U.S. dollars at the weighted average exchange rates of the prior period of comparison.
- 13. Adjusted EBITDA, and certain other measures in this deck, are Non-GAAP financial measures. For more information regarding the non-GAAP financial measures discussed in this presentation including a reconciliation of these non-GAAP measures to their corresponding GAAP measures, please see the Appendix to this presentation. For definitions of these non-GAAP measures, please see our press release for the most recent quarter-ended posted to the Investor Relations page of our website.
- 14. For the year ended December 31, 2022
- 15. Represents contracts with customers by contracted currency, or by sales location.
- 16. Represents contracts with customers by contracted currency, or by sales location, which are 5% or more of total revenues.
- 17. Source: IDC press release www.idc.com/getdoc.jsp?containerId=prUS49797222
- 18. Source: PwC 26th Annual Global CEO Survey © 2023 PwC. All rights reserved. PwC refers to the PwC network and/or one or more of its member firms, each of which is a separate legal entity. Please see www.pwc.com/structure for further details.
- 19. Source: Gartner® press release, Gartner Forecasts Worldwide Public Cloud End-User Spending to Reach Nearly \$600 Billion in 2023, October 31, 2022. GARTNER is a registered trademark and service mark of Gartner, Inc. and/or its affiliates in the U.S. and internationally and is used herein with permission. All rights reserved.
- 20. Source: KPMG Global Tech Report 2022: https://assets.kpmg/content/dam/kpmg/xx/pdf/2022/09/kpmg-global-tech-report-2022.pdf
- 21. Source: IDC press release www.idc.com/getdoc.jsp?containerId=prUS49670122
- $22. \hspace{1.5cm} Source: Markets and Markets \hspace{0.5cm} www.markets and markets.com/Market-Reports/customer-experience-management-cem-market-543.html \\$
- 23. Defined as clients for whom we have done work and generated revenues in excess of \$25,000 within the preceding twelve months
- 24. Top 10 clients are determined by spend for the year ended December 31, 2022
- 25. On February 24, 2023, we made a voluntary prepayment of \$100.0 million on outstanding amounts owed on the Term Loan.
- 26. 85% reduction per employee
- 27. Peakon employment survey October 2022



# Appendix



### Reconciliation of Non-GAAP financial measures

(in thousands, except percentages)

	Three Months Ended December 31,									
		2022		2021		2022		2021		2020
Net income (loss)	\$	16,108	\$	(16,851)	\$	(105,393)	\$	(575)	\$	78,973
Income tax expense		12,033		(250)		30,825		16,740		23,106
Interest expense		6,959		5,140		22,461		25,456		25,767
Unrealized foreign exchange (gain) loss		(12,136)		1,154		10,106		5,028		(5,336)
Stock-based compensation		21,607		50,995		249,915		128,302		2,020
Depreciation and amortization		8,885		7,826		34,446		29,528		26,528
Acquisition costs (a)		1,082		588		4,126		8,524		633
Certain professional fees (b)		382		_		2,014		1,991		56
Employer payroll related expense on employee equity incentive plan (c)		(94)		1,154		6,353		1,154		_
Final tax assessment for closed operations (d)		_		_		258		_		_
Non-recurring tender offer compensation expense (e)		_		_		_		2,715		_
Business rationalization (f)		_		_		_		_		1,316
IPO-related costs (g)		_		_		_		2,713		315
Other expense (income), net (h)		3,413		1,977		1,682		1,671		(185)
Adjusted EBITDA	\$	58,239	\$	51,733	\$	256,793	\$	223,247	\$	153,193
Net income (loss) margin		5.2 %		(5.9)%		(8.1)%		(0.1)%		9.8 %
Adjusted EBITDA Margin		18.7 %		18.0 %		19.8 %	,	20.9 %		19.1 %

<sup>(</sup>a) Reflects costs for certain professional fees and retention wage expenses related to certain acquisitions.

<sup>(</sup>b) Adjusts for certain transaction expenses, non-recurring legal expenses, and one-time professional fees.

<sup>(</sup>c) Excludes employer payroll related expense on employee equity incentive plan as these expenses are tied to the exercise or vesting of underlying equity awards and the price of our common stock at the time of vesting or exercise. As a result, these taxes may vary in any particular period independent of the financial and operating performance of our business.

<sup>(</sup>d) Adjusts for certain tax related expenses related to final tax assessments from closing operations in Uganda, which was completely shut down in 2015.

<sup>(</sup>e) Adjusts for the additional compensation expense related to the tender offer completed in the first quarter of 2021.

<sup>&</sup>lt;sup>(f)</sup> Adjusts for business rationalization revenues and costs related to closing Thoughtworks Studios, which was completely shut down as of December 31, 2020. Thoughtworkers previously associated with Thoughtworks Studios were transitioned to higher-revenue generating functions.

<sup>&</sup>lt;sup>(g)</sup> Adjusts for IPO-readiness costs and expenses that do not qualify as equity issuance costs.

<sup>(</sup>h) The fourth quarter and full year 2022 excludes a \$2.3 million gain related to the sale and settlement of trade receivables which was included within Other income (expense), net in the consolidated statements of (loss) income and comprehensive (loss) income.

### Reconciliation of Non-GAAP financial measures

(in thousands, except percentages, number of shares and earnings per share)

	Three Months Ended December 31,			Year Ended December 31,				
	2022			2021	2022			2021
Net income (loss) allocated to common shareholders	\$	16,108	\$	(16,851)	\$	(105,393)	\$	(60,217)
Preferred stock dividends						_		59,642
Net income (loss)		16,108		(16,851)		(105,393)		(575)
Unrealized foreign exchange (gain) loss		(12,136)		1,154		10,106		5,028
Stock-based compensation		21,607		50,995		249,915		128,302
Amortization of acquisition-related intangibles		3,400		2,995		13,144		12,046
Acquisition costs (a)		1,082		588		4,126		8,524
Certain professional fees (b)		382		_		2,014		1,991
Employer payroll related expense on employee equity incentive plan (c)		(94)		1,154		6,353		1,154
Final tax assessment for closed operations (d)		_		_		258		_
Non-recurring tender offer compensation expense (e)		_		_		_		2,715
IPO-related costs (f)		_		_		_		2,713
Change in fair value of contingent consideration (g)		3,454		_		1,027		_
Income tax effects of adjustments (h)	_	(1,650)		(11,248)		(41,639)		(36,498)
Adjusted Net Income	\$	32,153	\$	28,787	\$	139,911	\$	125,400
GAAP diluted weighted average common shares outstanding		315,153,905		305,121,815		310,911,526		254,271,997
Employee stock options, RSUs and PSUs	_	14,486,014		24,722,739		17,974,425		20,253,225
Adjusted diluted weighted average common shares outstanding	_	329,639,919		329,844,554		328,885,951		274,525,222
GAAP diluted earnings per common share	\$	0.05	\$	(0.06)	\$	(0.34)	\$	(0.24)
Adjusted Diluted EPS	\$	0.10	\$	0.09	\$	0.43	\$	0.46
Gross profit, GAAP	\$	104,805	\$	84,097	\$	345,933	\$	400,264
Stock-based compensation		15,006		35,676		176,046		60,678
Employer payroll related expense on employee equity incentive plan (c)		(222)		98		3,930		98
Depreciation expense	_	3,764		3,234		13,962		11,929
Adjusted Gross Profit	\$	123,353	\$	123,105	\$	539,871	\$	472,969
Gross margin, GAAP		33.7 %		29.3 %		26.7 %		37.4 %
Adjusted Gross Margin		39.7 %		42.9 %		41.6 %		44.2 %

(a) Reflects costs for certain professional fees and retention wage expenses related to certain acquisitions.

(b) Adjusts for certain transaction expenses, non-recurring legal expenses, and one-time professional fees.

(c) Excludes employer payroll related expense on employee equity incentive plan as these expenses are tied to the exercise or vesting of underlying equity awards and the price of our common stock at the time of vesting or exercise. As a result, these taxes may vary in any particular period independent of the financial and operating performance of our business.

(d) Adjusts for certain tax related expenses related to final tax assessments from closing operations in Uganda,
 which was completely shut down in 2015.

 (e) Adjusts for the additional compensation expense related to the tender offer completed in the first quarter
 of 2021.

<sup>(f)</sup> Adjusts for IPO-readiness costs and expenses that do not qualify as equity issuance costs.

(g) Adjusts for the non-cash adjustment to the fair value of contingent consideration.

 (h) Adjusts for the income tax effects of the foregoing adjusted items.